

Start a Live Chat with a Librarian

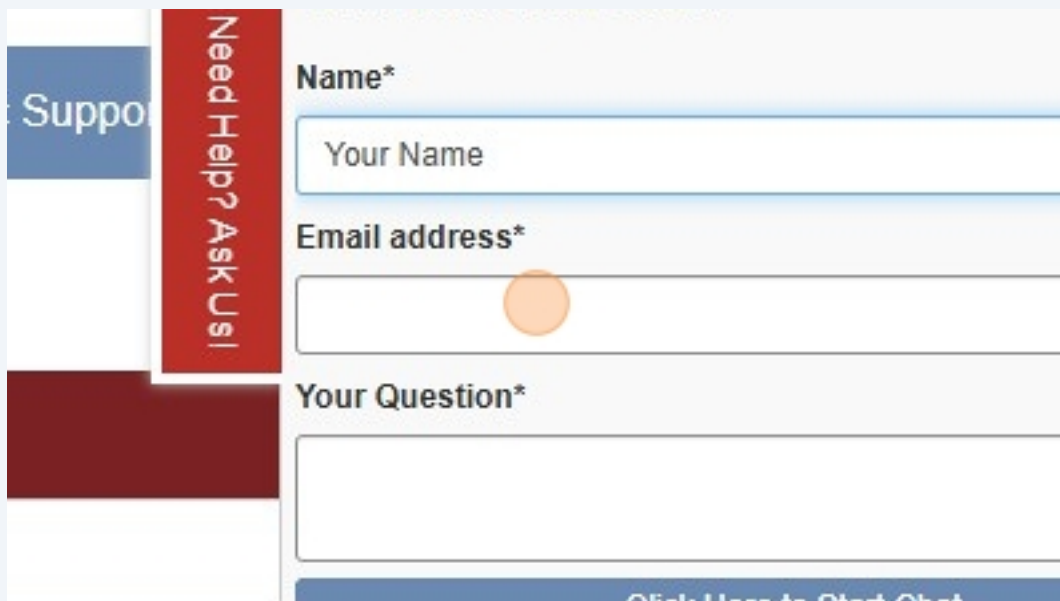
- 1 Click the "Need Help? Ask Us!" tab to the left of the screen.



- 2 Click the "Name" field and type in your name.

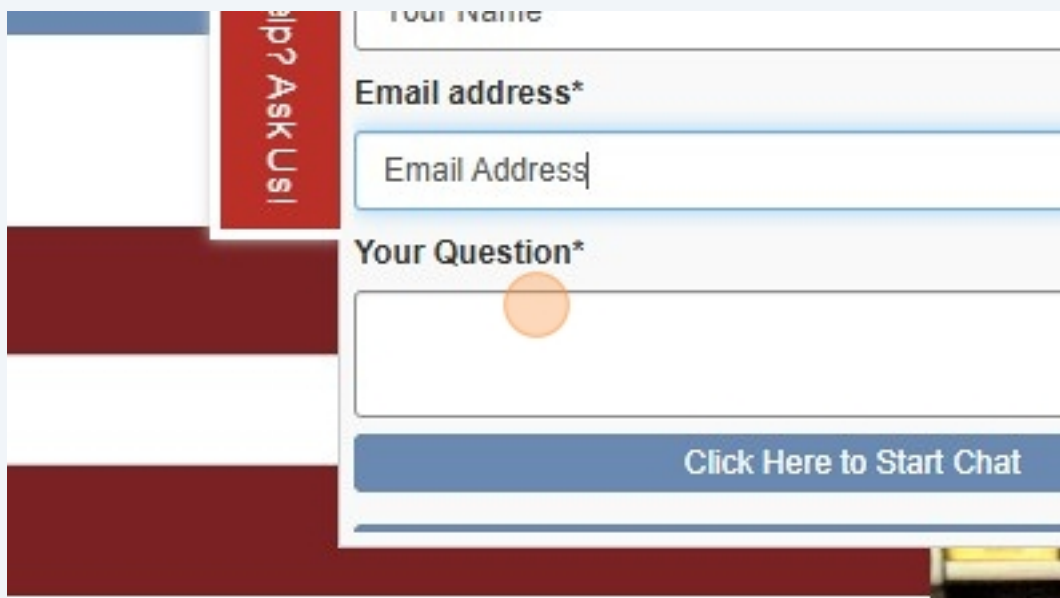
A screenshot of a 'Chat with a librarian' form. The form is titled 'Chat with a librarian' and has a 'Library Hours' header. It contains three input fields: 'Name*', 'Email address*', and 'Your Question*'. The 'Name*' field is highlighted with an orange circle. To the left of the form, a red vertical tab is labeled 'Need Help? Ask Us!'.

- 3 Click the "Email address" field and type in your email.



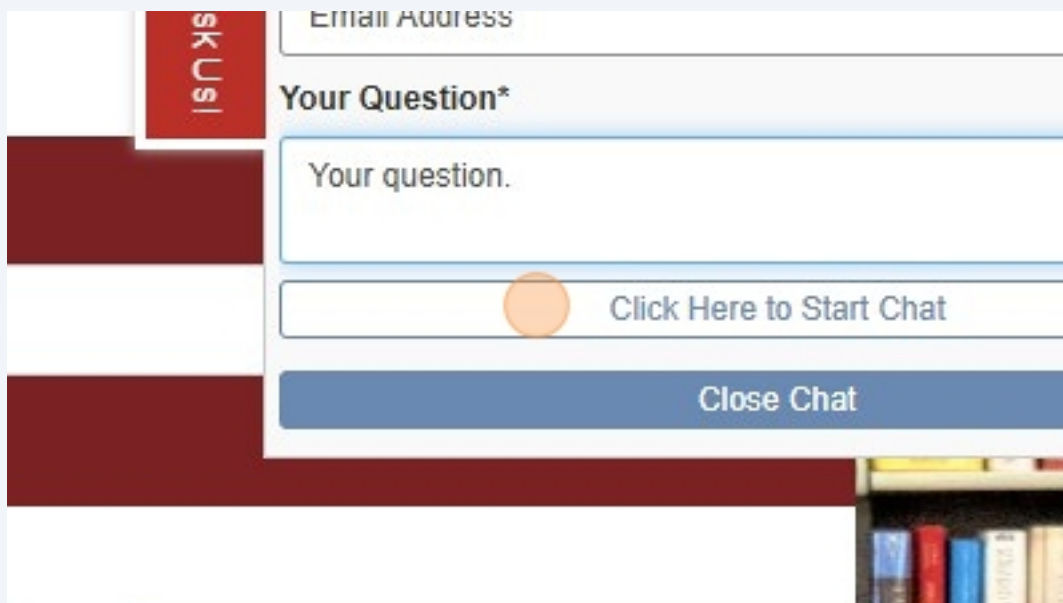
The screenshot shows a support chat interface. On the left, there is a vertical red bar with the text "Need Help? Ask Us!" and a blue button labeled "Support". The main form area has three input fields: "Name*" with the placeholder "Your Name", "Email address*" with an orange cursor, and "Your Question*" which is empty. At the bottom right, there is a blue button labeled "Click Here to Start Chat".

- 4 Click "Your Question" and type your question for the librarian.



This screenshot shows the same support chat interface as the previous one, but the orange cursor is now positioned over the "Your Question*" input field. The "Email address*" field now contains the text "Email Address". The "Name*" field still contains "Your Name". The "Click Here to Start Chat" button remains at the bottom right.

- 5 Click "Click Here to Start Chat."



The screenshot shows a web interface with a red sidebar on the left containing the text "SKUSI" and a white chat box on the right. The chat box contains the following elements:

- An "Email Address" input field.
- A "Your Question*" label above a text input field containing the placeholder text "Your question."
- A button labeled "Click Here to Start Chat" with an orange circular icon to its left.
- A blue button labeled "Close Chat" at the bottom.

The background of the page is partially visible, showing a bookshelf with books.